

Questions from Previous Meetings

MEETING	QUESTION	OFFICER	WRITTEN RESPONSE
18.07.2023	Repair works on Victoria Street	Chris Wheeler, Highways Service Manager	<i>The section of Victoria Street that was resurfaced was the area in most urgent need of repair. Other sections of Victoria Street are on the programme for resurfacing and will be included on 2024 programme. The road will be monitored, and work could be accelerated if further deterioration occurs, meanwhile regular inspection will identify and address any specific individual defects noted.</i>
18.07.2023	RBWM Response to Heathrow Consultations	Chris Joyce, Assistant Director of Infrastructure Sustainability and Economic Growth	<i>A response to the Heathrow consultation was submitted by RBWM on 17th July. The response is yet to be published publicly.</i>
18.07.2023	Grass cutting contracts	Naomi Markham, Waste Strategy Manager	<i>TBC</i>
18.07.2023	EV charging stations	Tim Golabek, Service Lead for Transport and Infrastructure; Dug Tremellen, Transport Policy Manager	<p><i>The average EV needs charging once per week. We estimate that on a typical street, currently less than 1 in 20 vehicles are electric, although we know that will rapidly change in the coming years. At present, dedicating on-street residential bays the EV charging will result in empty bays for considerable periods of time, and increase parking pressure elsewhere on the street. This is a fine balancing act.</i></p> <p><i>Most of the chargepoints that have been installed on-street to date were part of our pilot project, where we have provided a generous number of sockets (6) at each location, but did not dedicate the parking bay to EV charging only. This higher provision model was</i></p>

deliberate, to substantially increase the chances that one of the EV charging bays would naturally be free at any given time, ready for an EV that needed to charge.

Utilisation data from the chargepoint sites shows that this strategy has been working – the chargepoints are being used regularly, at about the utilisation rate that we would expect to see based on national benchmarks. Whilst no doubt there will be times when all spaces are in use and that will be frustrating to an individual resident at the time, data suggests that this is the exception rather than the rule – generally EV drivers are finding spaces available and using them for charging.

However, whilst this approach is correct for now, we know there will become a tipping point as demand increases and as consumers demand chargepoints that are higher-spec with accordingly higher install costs, we will need to switch to a model where there are fewer but dedicated chargepoints at each location. Accordingly, the council has adopted the following policy within the borough's [EV Chargepoint Implementation Plan](#):

[Policy EV06: Parking at chargepoints will normally be restricted for charging electric vehicles only, and any Controlled Parking Zone restrictions will apply](#)

We expect that, in line with this, future chargepoint installations will increasingly be accompanied by parking restrictions that limit use to charging EVs only. Decisions to introduce these restrictions will be taken on a site by site basis according to local conditions.

We will continue to monitor the pilot site utilisation to confirm that all continue to operate as designed. At this time there are no plans to introduce parking restrictions at those pilot sites, whilst utilisation rates remain in line with expectations.

The main resolution to the residents concerns is to continue to rollout additional public chargepoints over the coming years, in line

			<i>with the borough's EV Chargepoint Implementation Plan, to ensure that there is sufficient provision and adequate choice.</i>
18.07.2023	One-way road system around the Town Centre	Tim Golabek, Service Lead for Transport and Infrastructure	<i>Requests for changes to roads can be made by submitting a form through the following link so the right team can review it:</i> Request a highway improvement Royal Borough of Windsor and Maidenhead (rbwm.gov.uk)

Did you know? You can report issues such as:

- missed bin,
- abandoned vehicle,
- potholes,
- streetlights,
- graffiti & fly tipping,
- noise.

Please follow this link and fill out a 'report it' form: <https://www.rbwm.gov.uk/home/apply-pay-report/report-it>